

APICS Exam Purchasing & Scheduling Tutorial

September 2022

How will you obtain your Authorization to Test (ATT)?

Select an option below to proceed to the corresponding instructions.



If you will be redeeming a prepaid exam credit

Direct Payment

If you will be submitting payment directly for your exam

Skip to Scheduling

If you already have an Authorization to Test (ATT) for your APICS exam





Direct Payment ATT Purchase Process

Skip to Scheduling

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Step 1 - Login

In order to purchase an APICS exam, you must be logged into your My Account

How to:

- 1. Go to <u>ascm.org</u>
- 2. Click "Login"
- 3. Enter your username and password
- 4. Click "Log In"



Log in to ASCM Please log into the ASCM network	. If you do not have a profile, create one here.
Username 	Password Log in Forgot your password?



Once you have logged into your account, you will be able to buy your desired exam

- 1. Click the "Learning & Development" tab
- 2. Select on the program that you would like to pursue

		oin/Renew My Account	Partners 🐧 Cart (0) 🛒
About ASCM Learning & Development	Corporate Solutions F	oundation	Membership & Community
Learning & Development	Learning & Development	Certificate Programs	COVID-19 Impact
ASCM is continuing to provide the industry-	Learning Opportunities	Procurement	
leading APICS certifications and training you've	Supply Chain Learning Center		
come to trust. We're also expanding to deliver	Principles On Demand	Events	
end-to-end professional development and		APICS Training Partners	
education offerings through our global network of	Certifications & Credentials		
thought leadership partnerships and alliances.	CPIM	SCM Now Magazine	
Our newly created Supply Chain Learning Center	CSCP	ASCM Blog	
will offer online and on-demand learning	CLTD	A3CM Blog	
opportunities for members and customers.	SCOR-P	APICS Dictionary and App	
	Credential Verification		
Learn More	Certification Maintenance	Instructor Development Program	
	Which Cert is Right for Me?		
		Program Resources	

Step 3 – Configure & Add to Cart

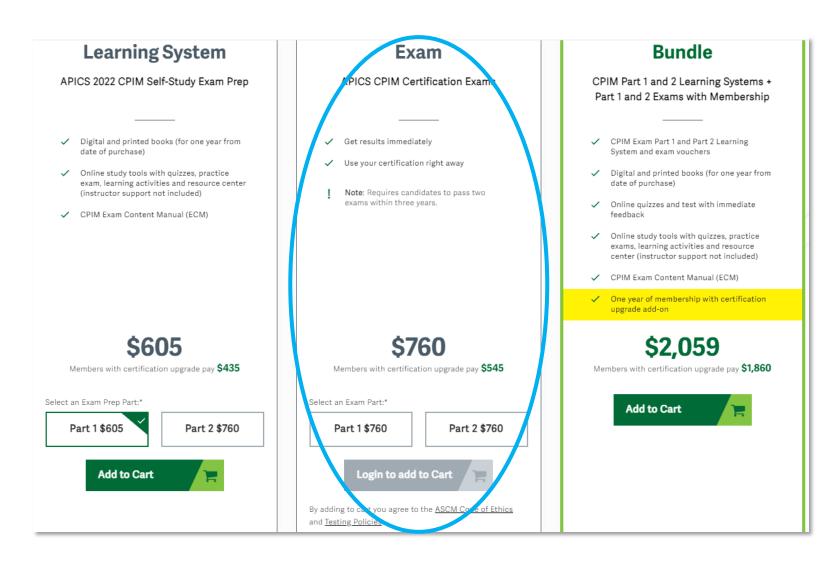


Once you have clicked on your desired program, you will be directed to the product page for your selection

Here you will be able to view all products related to your selection

To purchase an exam:

- 1. Select the exam that you would like to purchase in the *Exam* column
 - Applies to CPIM exams only
- 2. Review <u>ASCM Code of Ethics</u> and <u>Testing Policies</u>
- 3. Select "Add to Cart"





Step 4 – Checkout



Warning: Exam purchases are non-refundable and non-transferable

- 1. Verify your item in the Shopping Cart
- 2. Click "Checkout"

Note: Please be sure the price you see is correct. If you are eligible for ASCM Member + Certification Upgrade pricing and the price is not showing correctly, please contact <u>support@ascm.org before</u> competing your purchase.

	Proceed to	o Checkout		Need Help with Pure	chasing? \rightarrow
	Continue S	hopping $ ightarrow$			
Shoppin	g Cart 1 Items			Order Summary	
				Sub-Total	\$760.00
CPIM Part 1 Firs	st Attempt Version 7.0	1	\$760.00	Shipping*	-
				Taxes*	-
Return Policy				*Taxes and Shipping will be sho checkout process	wn at the end of the
Upgrade Now		tification purchase wit ation purchase with an upgr	h an upgraded membership! aded membership! <u>Sign-In</u>	Total	\$760.00
				Promotional Code	
				Promo Code	Apply
				Referral Code	



Help

 Select your shipping address preference and complete all address and contact fields

> Note: If you choose to provide a work address, you will be required to submit your company name

- 4. Provide your phone number
- 5. Click "Continue"

ecko	ut					Order Summary	
1. Ac	ccount James Doe				~	Sub-Total Shipping*	\$760
2. SI	hipping Information				^	Taxes*	
Addres	5					*Taxes and Shipping will b the checkout process	e shown at the end of
materials		flateral such as membership m nta, you can change this inform				Total	\$760.
О на	ome Address						
	Country/Region*						
	United States				~		
	First Name*		Last Name*				
	James		Doe				
	Street Address*						
	1234 Test Drive						
	😝 Add a new line						
	City*	State/Province		Postal Code*			
	Chicago	Illinois	~	60634			
	This address will be	saved to your account.					
) w	ork Address						
Contac	t						
This will b	be used in case we need to n	each out to you about your orde	II.				
Contact	: Туре*	Country Code*	Area Cod				
Work	~	US&Canada (+1) 🗸	773	1234567			
🖌 Sa	ve to your account						
-		Continue					



6. Provide your Billing address

Note: If your billing address is the same as your shipping, you can check the "Same as shipping address" box

- 7. Select your Payment Type:
 - a. Credit card
 - b. Paypal Credit
 - c. Paypal

eckou	JC						Order Summary	
I. Ace	count James Doe					~	Sub-Total	\$760.00
							Shipping*	_
Shipp	ping Information					~	Taxes*	_
Pa	yment Method					^	*Taxes and Shipping will t the checkout process	e shown at the end of
. гај	yment wethou						Total	\$760.00
Billing A	ddress							
Sam	ie as shipping address							
	Country/Region*							
						~		
	First Name*		Last Name	*				
	James		Doe					
	Company							
	Street Address*							
	Test 1234							
	Add a new line							
	City*	State/Province			Postal Code*			
	Chicago	Illinois			60630			
Payment Choos	t Type e a way to pay							
=	Card							
•	PayPal							
S	ave for future purchases.							
		Next: Review C	Order					
-								



8. Provide payment details

If paying with a credit card, you will be asked to enter:

- a. Name on card
- b. Card number
- c. Expiration date
- d. CVV
- e. Postal Code

If using either PayPal option, provide your PayPal information.

9. Click "Next: Review Order"

Pay with card			CB DISCOVER
Card Number			
4111 1111 1111 1111	VISA		
Expiration Date (MM/YY)	CVV (3 digits)	Postal Code	
01 / 23	123	60630	
	Choose another wa	y to pay	
Save for future purchases.			



Help

- 10. Review the order details
- 11. Click "Place Order"

Warning: You must schedule and take your exam within *six* months of purchase

K Edit Details				
Review Order			Order Summary	
Account Details			Sub-Total Shipping*	\$760.00
Personal Information	Contact Information		Taxes*	\$0.00
James Doe ASCM ID: 2405857	+1 (773) 1234567 JamesDoe@ascm.org		Total	\$760.00
			Place Order	
Shipping Information	Payment Details			
Shipping Address	Billing Address			
James Doe	James Doe			
1234 Test Drive Chicago IL, 60634	Test 1234 Chicago IL, 60630			
USA	USA			
+1 (773) 1234567	+1 (773) 1234567			
	Payment Method			
	VISA Visa 1111			
Order Summary 1 Item				
CPIM Part 1 First Attempt Version 7.0	Qty 1	\$760.00		



Step 5 – Proceed to My Account

Your order confirmation will appear with your order details

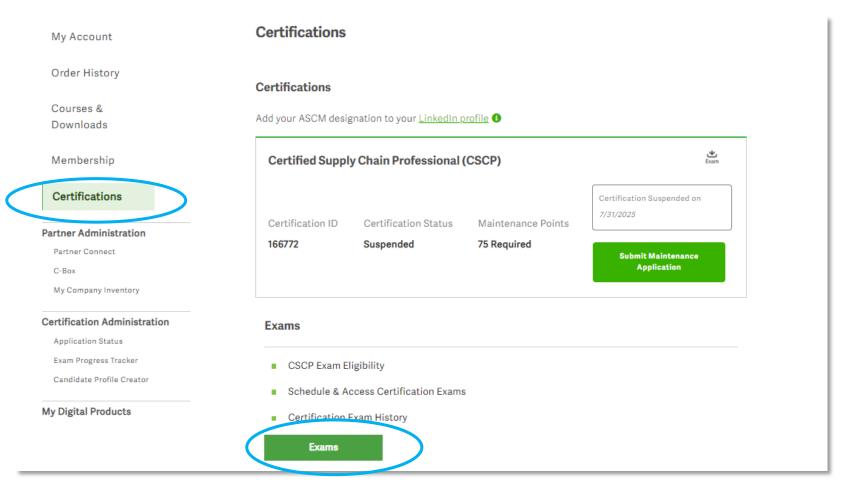
 Click on "Go to My Account" to initiate the scheduling process

Order Number: 3586309 Reference Code: PO964155985		🕀 Print
You've taken the next step towards improving your skills, your supply chain and your future. Order Summary		Your purchase includes: CLTD First Attempt NA (with Credit)
CLTD First Attempt NA (with Credit) Testing Region [NA]	\$0.00	If your purchase includes a Learning System you will receive an activation email within two hours. Exam voucher access and scheduling information emails will arrive within one day. Please check your spam folder if necessary. All other subscriptions and digital products can be accessed from My Account.
Sub-Total Mailing Taxes and Fees Order Total	\$0.00 \$0.00 \$0.00 \$0.00	Co to My Account Subscriptions and digital products will be available immediately. Physical goods will arrive within the window of your selected shipping option from the day payment is processed.
Shipping Information Shipping Address James Learner 1234 Test Drive Chicago, IL 60634 United States (773) 9829742		
Payment Summary		
No payment needed.		



Step 6 – Verification

- 1. Click "Certifications" on the left-hand banner
- 2. Click "Exams"





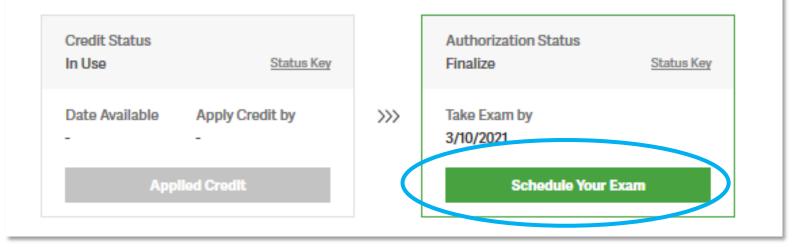
3. Scroll down to the "Your Exams" section and click on "Schedule Your Exam"

Your Exams

Certification details may take up to 24 hours to update. Completed exam details will be in the Exam History section.

Registration with an exam credit is completed at checkout. Add the appropriate exam to your cart to claim an exam credit. You will not be charged for the exam.

Certified in Logistics, Transportation and Distribution (CLTD) : United States

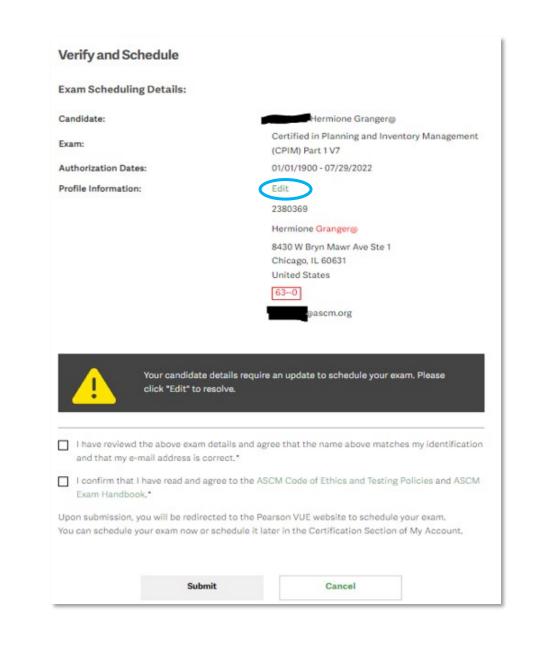




- 4. Review your authorization details including your name, exam name, and authorization period
 - If any issues are identified with your profile information an error message will populate, and the fields will be highlighted in red
 - To update your profile information, select the "Edit" button
- Click on the ASCM Exam Handbook Link to review exam policies
- Then select on the ASCM Testing Policies and Code of Ethics link and review

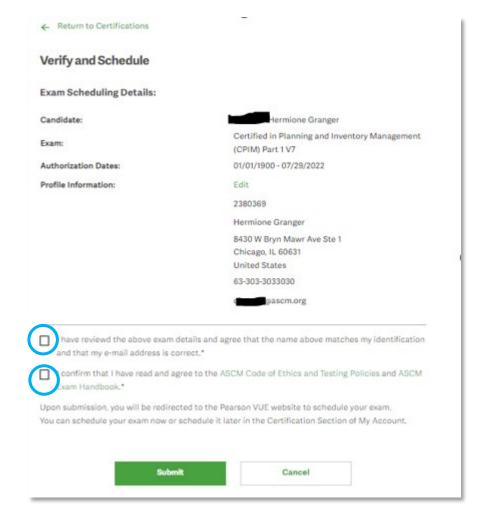
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- Once you have confirmed your information, review the ASCM Code of Ethics and Testing Polices, as well as the ASCM Exam Handbook
- 8. Next, check the boxes to agree that:
 - Your profile information is accurate, and your name matches your identification
 - You have read and agree to the ASCM Code of Ethics and Testing Polices and ASCM Exam Handbook

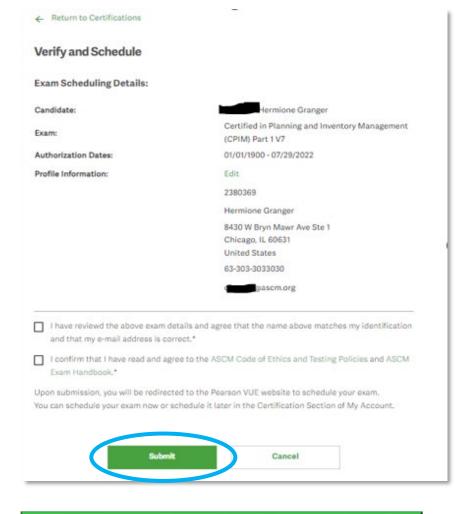


Note: If an exam credit was issued by a Partner or a Corporate Development training, you must also decide if you would like to share your exam information





9. Select the "Submit" button to be directed to the scheduling process on Pearson VUE's website





Proceed to Scheduling Instructions





ATT Purchase Process Using an Exam Credit

Skip to Scheduling

Step 1 - Login

In order to purchase an APICS exam, you must be logged into your My Account

How to:

- 1. Go to <u>ascm.org</u>
- 2. Click "Login"
- 3. Enter your username and password
- 4. Click "Log In"

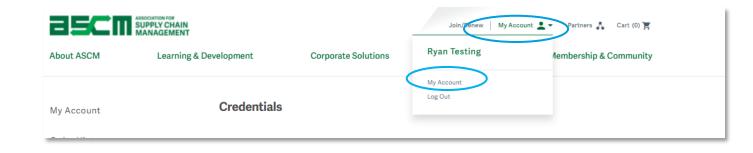
35C 1	ASSOCIATION FOR SUPPLY CHAIN MANAGEMENT		Joi	in/Renew Log In 💄 Partners 🙏	Cart (0) 📕	
About ASCM	Learning & Development	Corporate Solutions	Foundation	Membership & Community	Q	

Log in to ASCM Please log into the ASCM network	x. If you do not have a profile, create one here.
Username	Password Log in Forgot your password?



Step 2 – Go to My Account

- Click the account dropdown menu at the top of your screen
- 2. Select "My Account"





Step 3 – Redeem Your Exam Credit



To redeem your exam credit:

- 1. Click "Certifications"
- 2. Click "Exams"

My Account	Certifications	
Order History	Certifications	
Courses & Downloads	Add your ASCM designation to your LinkedIn profile ()	
Membership	Certified Supply Chain Professional (CSCP)	ٹ _{Exam}
Certifications Partner Administration Partner Connect C-Box My Company Inventory	Certification ID Certification Status Maintenance Points 166772 Suspended 75 Required	Certification Suspended on 7/31/2025 Submit Maintenance Application
Certification Administration Application Status	Exams	
Exam Progress Tracker Candidate Profile Creator	 CSCP Exam Eligibility Schedule & Access Certification Exams 	
My Digital Products	 Certification Exam History 	
	Exams	



Step 3 – Redeem Your Exam Credit (Continued)

- 3. Scroll down to your exam credit
- 4. Click "Register for your exam"

Credit Status Available	<u>Status Key</u>		Authorization Status Apply Credit First	<u>Status Key</u>
Date Available	Apply Credit by		Take Exam by	
Now	8/18/2021	>>>	-	





Step 3 – Redeem Your Exam Credit (Continued)

Warning: Upon completion of this step, your exam must be scheduled and taken within 6 months

- 5. Select your preferred address
- 6. Verify that your address is complete and accurate
- 7. Click "Register"



Name		
James Learner		
Address		
O Home Address		canc
Country/Region*		
United States	~	
Street Address*		
1234 Test Drive		
🕀 Add a new line		
City*		
Chicago		
State/Province*		
Illinois	~	
Postal Code*		
60634		
O Work Address	1234 Test Drive Chicago, USA	ed



Step 4 - Verification

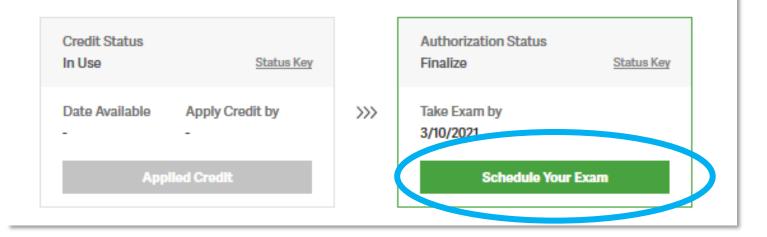
- You will be directed back to the "Your Exams" section of My Account.
- 2. Click on "Schedule Your Exam"

Your Exams

Certification details may take up to 24 hours to update. Completed exam details will be in the Exam History section.

Registration with an exam credit is completed at checkout. Add the appropriate exam to your cart to claim an exam credit. You will not be charged for the exam.

Certified in Logistics, Transportation and Distribution (CLTD) : United States





3. Review your authorization details including your name, exam name, authorization dates, and profile information

- If any issues are identified with your profile information an error message will populate, and the fields will be highlighted in red
- To update your profile information, select the "Edit" button

Exam Scheduling Details:	
Candidate:	Hermione Granger@
Exam:	Certified in Planning and Inventory Management
	(CPIM) Part 1 V7
Authorization Dates:	01/01/1900 - 07/29/2022
Profile Information:	Edit
	2380369
	Hermione Granger@
	8430 W Bryn Mawr Ave Ste 1
	Chicago, IL 60631
	United States
	630
	pascm.org
Your candidate click "Edit" to re	details require an update to schedule your exam. Please
click "Edit" to re click "Edit" to re	details require an update to schedule your exam. Please esolve. details and agree that the name above matches my identificatio prrect.*
click "Edit" to re click "Edit" to re	details require an update to schedule your exam. Please esolve. details and agree that the name above matches my identificatio prrect.*
 click "Edit" to re I have reviewd the above exam of and that my e-mail address is co I confirm that I have read and ag Exam Handbook.* 	details require an update to schedule your exam. Please isolve. details and agree that the name above matches my identification



4. Once you have confirmed your information, review the ASCM Code of Ethics and Testing Polices, as well as the ASCM Exam Handbook

- 5. Next, check the boxes to agree that:
 - Your profile information is accurate, and your name matches your identification
 - You have read and agree to the ASCM Code of Ethics and Testing Polices and ASCM Exam Handbook

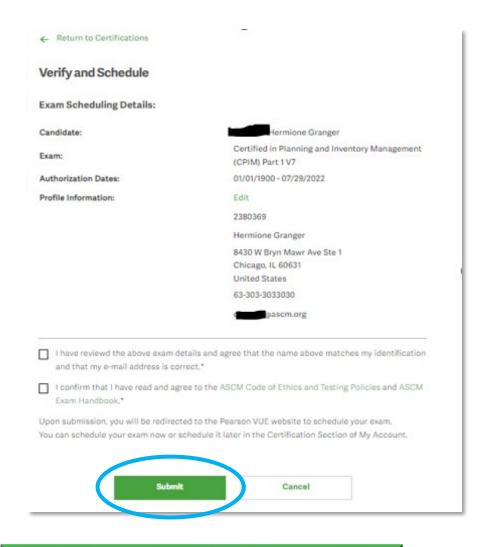
← Return to Certifications	1.554
Verify and Schedule	
Exam Scheduling Details:	
Candidate:	Hermione Granger
Exam:	Certified in Planning and Inventory Management (CPIM) Part 1 V7
Authorization Dates:	01/01/1900 - 07/29/2022
Profile Information:	Edit
	2380369
	Hermione Granger
	8430 W Bryn Mawr Ave Ste 1
	Chicago, IL 60631
	United States
	63-303-3033030
	gascm.org
and that my e-mail address is co	details and agree that the name above matches my identification
Exam Handbook."	
	cted to the Pearson VUE website to schedule your exam.
You can schedule your exam new or	schedule it later in the Certification Section of My Account.

Note: If an exam credit was issued by a Partner or a Corporate Development training, you must also decide if you would like to share your exam information





6. Select the "Submit" button to be directed to the scheduling process on Pearson VUE's website











Scheduling Your Exam

Step 1 - Login

To schedule an APICS exam, you must be logged into your account.

To do so:

- 1. Go to <u>ascm.org</u>
- 2. Click "Login"
- 3. Enter your username and password
- 4. Select "Log In"

asci	ASSOCIATION FOR SUPPLY CHAIN MANAGEMENT		Jo	in/Renew Log In 💄 Partners 🙏	Cart (0) 🃜	
About ASCM	Learning & Development	Corporate Solutions	Foundation	Membership & Community	۹	

Log in to ASCM Please log into the ASCM network	x. If you do not have a profile, create one here.
Username	Password Log in Forgot your password?



Step 2 – Launch Scheduling Process

If you already have an Authorization to Test (ATT), the following steps will help you begin the scheduling process. If you just completed the verification process after purchasing your exam, please skip this step.

- 1. Go to "My Account"
- 2. Click "Certifications" on the left side of your screen
- 3. Click on "Exams"

3 5 C	ASSOCIATION FOR SUPPLY CHAI MANAGEMEN	PPLY CHAIN NAGEMENT		Join/Renew My Acc	count 🛓 🗸 Partners 🙏 Cart (0) 🦉
About ASCM	Learni	ng & Development	Corporate Solutions	Ryan Testing	Membership & Community
My Account		Credentials		My Account Log Out	
	About ASCM	NEROCIATION FOR UPPLY CHAIN MANAGEMENT Learning & Development	Join/Rem Corporate Solutions Founda	ew My Account 🔔 👻 Partners 🙏 Cart (0) 🛒 tion Membership & Community	
	My Account	Certifications			
	Order History Courses & Downloads	Certifications Add your ASCM desig	gnation to your <u>LinkedIn profile</u> ①		
	Membership	Certified Suppl	y Chain Professional (CSCP)	Eam Certification Suspended on	
		Certification ID 166772	Certification Status Maintenance Point: Suspended 75 Required	33 Submit Maintenance Application	
		Exams			
		Certification	ccess Certification Exams		
		Exams			ascm

Step 2 – Launch Scheduling Process (Continued)

4. Scroll down to the "Your Exams" section

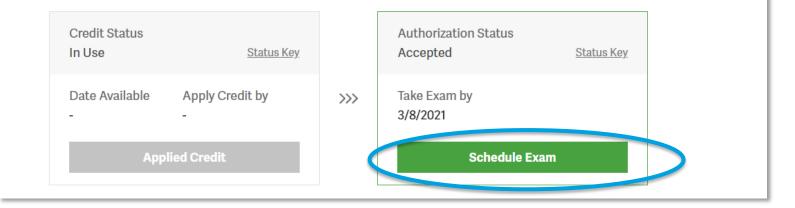
5. Click "Schedule Exam"

Your Exams

Certification details may take up to 24 hours to update. Completed exam details will be in the Exam History section.

To redeem an exam credit, please choose the "Register for Your Exam" button below. You will then be taken to the program page. Please choose the appropriate exam by choosing the "Explore" link next to the program for which you would like to register. Your exam credit will be redeemed at checkout and you will not be charged for the exam.

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Step 2 – Launch Scheduling Process (Continued) How do you plan to test?

Select an option below to proceed to the corresponding instructions.





At a test center	OnVUE Online	e at my home or office	
epare for your exam			
		00	
Your photo ID	What to expect	Personal items	
We'll verify your government- issued ID when you arrive for your exam.	Familiarize yourself with the testing experience so you feel confident on test day.	Review the items that you can have during testing that do not require prior approval.	
Review admission & ID policies.	Watch our short video.	View comfort aid list.	
uestions?			
heck out the FAQs.			





Step 2 – Launch Scheduling Process (Continued)

- 1. Confirm the exam you will be taking
- 2. Click "Next" again

AF	PICS	
» O	← Exam details	
	CPIMPart1: APICS CPIM- Part 1	~
쁆 徐	View My Authorization Information	
€	Exam: CPIMPart1: APICS CPIM- Part 1 <u>View Testing Policies</u> Language: English	
	Previous	



Step 3 (Test Center) – Finding a Testing Date and Time

- Select a date at your preferred testing center(s) or for the online testing platform
- 2. Continue to Select your start time

Note: The search option will automatically search for testing centers in your area, but you may type in a different area if you intend to test from a different location

← Find an appointment										
[200-201: Exam 1]										
	1. Select a date at your p	preferred t	est cen	ter						
Test center name Test center name 407 Main Street 407 Main Street Butte, Montana 59750 Butte, Montana 59750						407 Main	ter name			
	Butte, Montana 59750 United States		Butte, M United		9750			Butte, Mo United St	ontana 59750	
			United	States	wailability		selected.	United St	ontana 59750	
	United States Find another test center	. Only dates w	United	States			selected.	United St	ontana 59750	
	United States Find another test center		United	States	wailability		selected.	United St	ontana 59750	
	United States Find another test center	<	United	ntment a	arch 2	021		United St	ontana 59750	
	United States Find another test center	<	United	ntment a	arch 2	021 Th	Fr	United St > Sa	ontana 59750	
	United States Find another test center	< Su	United in the appoint of the appoint	intment a Ma Tu	availabilit arch 2 We	021 Th	Fr	United St Sa 3	ontana 59750	
	United States Find another test center	< Su 4	United states of the second se	ntment a Ma Tu 6	availabilit arch 2 We	021 Th	Fr 2	United St Sa 3 10	ontana 59750	



Step 3 (OnVUE) – Finding a Testing Date and Time

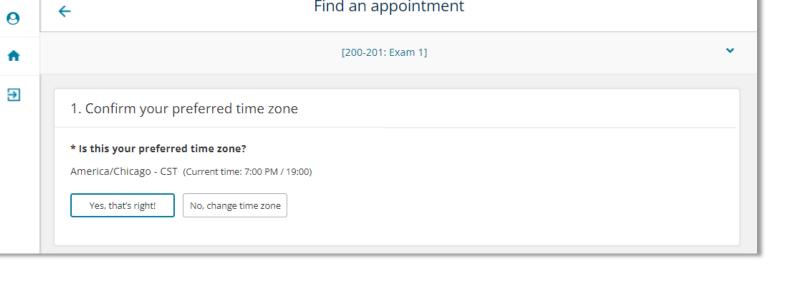
Note: Time zone display includes country, major city, 3-character code and current time to help users select the correct time zone

1. Confirm or change time zone preference before proceeding with date selection

Note: By confirming time zone preference, the calendar will use test taker preferred time zone

2. Continue to select your appointment start time

Pe Pe	earson
» O	← Find an appointment
A	[200-201: Exam 1]
Ð	1. Confirm your preferred time zone * Is this your preferred time zone? America/Chicago - CST (Current time: 7:00 PM / 19:00) Yes, that's right! No, change time zone





Step 4 – Select your Appointment Time

- Choose how you would like the times to be displayed between 12hr and 24hr formats
- 2. The first available appointment will automatically populate with the option to explore alternative times

Note: Time-of-day illustrations help test takers avoid booking the incorrect time



Step 4 – If Exploring Multiple Appointment Times (Continued)

Note: This overlay will help in finding additional times to test

Available appointments will be displayed in time blocks

Users can identify periods of the day have available times

 Your appointment length is 90 minutes. • Times are displayed in your preferred test center's time zone (America/Chicago - CST). 12:00 AM - 5:00 AM No times available. 5:15 AM - 9:00 AM No times available. 9:15 AM - 1:00 PM Showing five available times between 09:15 AM and 01:00 PM. 	Fr 2 9 16 23 30	> Sa 3 10 17 24	
(America/Chicago - CST). 12:00 AM - 5:00 AM No times available. 5:15 AM - 9:00 AM No times available. 9:15 AM - 1:00 PM Showing five available times between 09:15 AM and 01:00 PM.	9 16 23	10 17	
No times available. 5:15 AM - 9:00 AM No times available. 9:15 AM - 1:00 PM Showing five available times between 09:15 AM and 01:00 PM.	16 23	17	
No times available. 5:15 AM - 9:00 AM No times available. 9:15 AM - 1:00 PM Showing five available times between 09:15 AM and 01:00 PM.	23		
No times available. 9:15 AM - 1:00 PM Showing five available times between 09:15 AM and 01:00 PM.		24	
No times available. 9:15 AM - 1:00 PM Showing five available times between 09:15 AM and 01:00 PM.	20	24	
9:15 AM - 1:00 PM Showing five available times between 09:15 AM and 01:00 PM.	30	31	
9:15 AM 9:45 AM 10:15 AM 9:30 AM 10:00 AM 11:15 AM			
1:15 PM - 5:00 PM Five times available.			
5:15 PM - 8:00 PM Five times available.	arch 2	2, 2021	
8:15 PM - 11:45 PM No times available.			



- 1. Review appointment information for accuracy.
- 2. Click on "Proceed to Checkout"

Warning: You must complete the scheduling process in full to book your appointment. Closing your web browser at this step will abort the scheduling process

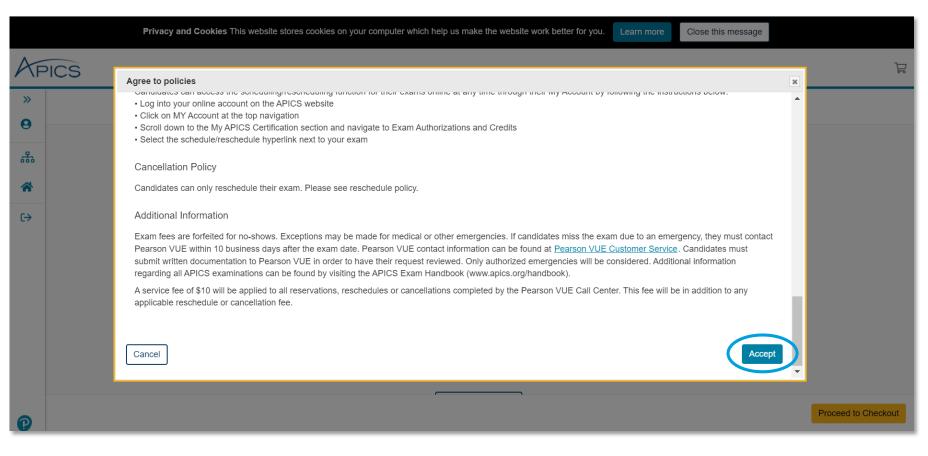
APICS				Å	
» 9	Cart				
品 谷	Review and confirm contact information to a				
€	Description Exam SCOR-P: APICS SCOR-P Language: English Exam Length: 135 minutes	Details Appointment Friday, July 24, 2020 Start Time: 08:00 AM EDT Change Appointment Location Pearson Professional Centers-Dayton OH 3033 Kettering Boulevard Suite 320 Moraine, Ohio 45439 United States Change Test Center	Actions		
0				Proceed to Checkout	



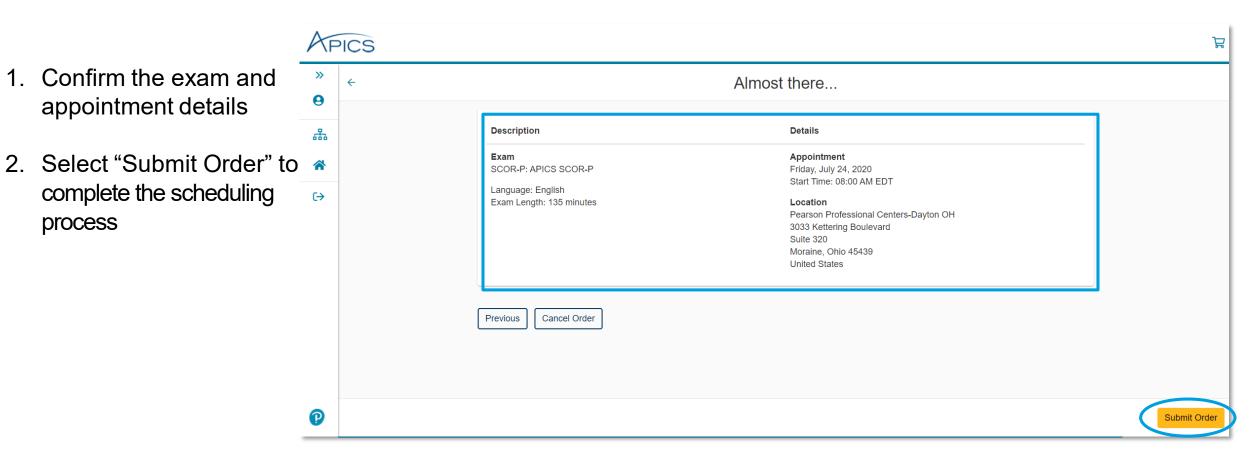
Step 6 – Review & Agree to Testing Policies

- Read and confirm that you understand and agree to the APICS and Pearson VUE policies
- 2. Click "Accept"

Note: The "Accept" button will not appear until you have read through the entire policy information









Step 8 – Review Appointment Confirmation Page

Help

BSCI

- 1. Review the appointment summary and print, if desired
- 2. An email confirmation will also be sent
- *Warning*: If you need to reschedule later, you must do so at least 24 hours in advance of your appointment

»	You are booked!				
9	Order #: 0054-4753-7019				
品	An email confirmation has been sent to: rkavanaugh@apics.org				
*	Return to Dashboard				
€→					
	Description	Details	Order Information		
	Exam	Appointment	Order Number/Invoice		
	SCOR-P: APICS SCOR-P	Friday, July 24, 2020 Start Time: 08:00 AM EDT	0054-4753-7019 Registration ID		
	Language: English	Start Hille: 00:00 Aim EDT	376940488		
			010010100		
	Exam Length: 135 minutes	Location Pearson Professional Centers-Dayton OH	Status		





Support & Troubleshooting

If you encounter any issues, we recommend completing the following steps:

- 1. Check your internet connection
- 2. Ensure that you are using either Mozilla Firefox or Google Chrome as your web browser
- 3. Clear your internet cache
- 4. If you are using a company computer and/or network, try using a different network of computer.
- 5. Ensure that you login to your online account
- 6. Read all information carefully. Some parts of the scheduling process require you to read and agree to terms and policies. Please ensure that the required checkboxes are selected where applicable.
- 7. Read the <u>APICS Exam Handbook</u> for information about testing policies and procedures.





Help Resources

Below is a list of support resources available if you have questions or need help:

help:	Support@ascm.org	
 Rules, policies, and procedures for taking APICS exams are outlined in the <u>APICS Exam Handbook</u> If you oncounter issues encountered 	EXAM PROCEDURES FOR All APICS CREDENTIALS	I-800-444-2742 +1-773-867-1777 Chat is the quickest way to reach a customer service agent. Click on the Chat icon to get started.
 If you encounter issues encountered when scheduling or during the testing process, <u>contact Pearson VUE Support</u> For all other questions, <u>contact ASCM</u> <u>Customer Support</u> 	APICS EXAM HANDBOOK	Ask a question I If chat is "offline," see below for telephone numbers and office hours. America region Office hours Monday–Friday, 7:00 a.m.–7:00 p.m. CI; closed on local holidays. Telephone numbers • 866-583-8949 (toll-free) • ±1-952-905-7418 (toll)
Note: If you have a question about credits from training that was setup by our		Email form Asia-Pacific region
Corporate Development Team, please contact corporatedevelopment@ascm.org		Europe, Middle East, Africa (EMEA) region

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The Customer Relations team is available to answer your questions regarding information on this

page from 6:00 a.m.-6:00 p.m. CT, Monday through Friday.